

Communications Specialist, Integrated Health Service Delivery Activity Nigeria

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Company: Palladium

Location: Nigeria

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About Palladium:

Palladium is a global leader in the design, development and delivery of Positive Impact - the intentional creation of enduring social and economic value. We work with foundations, investors, governments, corporations, communities, and civil society to formulate strategies and implement solutions that generate lasting social, environmental, and financial benefits. For the past 50 years, we have been making Positive Impact possible. With a team of more than 2, employees operating in 90 plus countries and a global network of more than 35, technical experts, Palladium has improved - and is committed to continuing to improve - economies, societies and most importantly, people's lives.

This Proposal Opportunity

Palladium is seeking a Monitoring and Evaluation Director Integrated Service Delivery for an anticipated USAID funded program in Nigeria, titled Integrated Health Service Delivery Activity. The purpose of the activity is to strengthen service delivery and integrated primary healthcare at primary and secondary health facilities in the country through healthcare service and health data quality improvement at health facilities improving access to care at community levels as a continuum of integrated primary health care.

This activity will provide relevant training for health care workers and is expected to build awareness and equip current and future facility-based and public health practitioners with the necessary multi-sectoral skills and capacities to address old and emerging infectious diseases, maternal, newborn and child health diseases. This activity will

also strengthen the interoperability between paper-based and electronic health information management systems and improve surveillance and public health functions of primary and secondary health care facilities.

Primary Duties and Responsibilities:

The Communication Specialist will lead the implementation of the activity's communication and knowledge management strategy

Document lessons learned, and success stories, and scale-up best practices.

Work with the state knowledge management and M&E team to support preparation of high-quality project reports and documentation; contribute to content management of the external website and intranet if required.

Facilitate knowledge management (KM) and communication-related capacity development events and sharing of best practices.

Ensure compliance with the branding and marking strategy; develop communications campaigns to highlight thematic topic areas as necessary and help develop and implement engagement strategies.

Facilitate linkages and partnerships with media organizations to promote ongoing conversation about health issues relevant to project.

Organize and backstop webinars and other learning events, as needed.

Key Competencies Required:

The Communications Specialist must be experienced in public health/public health communication, international development, or related field. S/he will have demonstrated experience working with complex health or development projects that require collaboration with multiple stakeholders. S/he must be familiar with the public context in Nigeria and have in-country experience with USAID /International donor programs. Additional qualifications include:

A bachelor's degree in communications, journalism, knowledge management, public policy communications or a related field. A master's degree will be a plus.

Minimum of 7 years' experience in communications, health communications/reporting, knowledge management or related field, and working in public health with

USAID/International Donor Programs.

Demonstrated strength and experience writing project reports (progress updates, monthly, quarterly, annual), technical reports, and policy briefs

Proven ability to lead the planning, coordination and execution of communications products

Proven ability to work collaboratively and build consensus across diverse sets of stakeholders

Experience in client relationship management, reporting, and program work planning is preferred.

Prior experience working with USG-funded programs is required

Fluent in English (written and oral communication) and Hausa.

Strong verbal, listening, writing and oral communication skills

Excellent interpersonal skills and ability to establish and maintain strong working relationships with IHP internal and external stakeholders

Experience at organizing and facilitating systems strengthening, capacity development and mentoring processes

Competency in MS Word, Excel, Outlook, PowerPoint, and graphics design software.

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