

NIP Fund Transfer Specialist

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Company: Fuzu

Location: Nigeria

Category: office-and-administrative-support

Job Summary

Contract Type:

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Requirements

Bachelor's Degree in Finance, Accounting, or a related field.

3-5 years of relevant experience in NIP Fund Transfer.

Strong quantitative and analytical skills.

Responsibilities

Attend to all queries from clients on dispute issues and ensure they resolve promptly.

Attending to all transfer related enquiries from banks.

Ensure customers' complaints are properly reviewed before engaging the banks.

Request for daily NIP reports from the respective units

Follow up on the status of all transactions treated to ensure that they are all successfully processed into beneficiary's accounts.

Engaging NIBSS for status confirmations of claims.

Maintain a proper record of all transactions disputed.

Cross References and Citations:

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