

Wait Staff

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Company: HRPS

Location: Lagos

Category: other-general

Responsibilities:

- Greeting customers warmly and seating them at tables.
- Presenting menus, explaining menu items, and making recommendations upon request.
- Taking food and beverage orders accurately and efficiently.
- Serving food and beverages promptly and accurately to guests.
- Ensuring customer satisfaction by checking in with guests and addressing any concerns.
- Clearing tables and resetting them for the next guests.
- Processing payments and handling cash transactions accurately.
- Collaborating with kitchen staff and bartenders to ensure smooth service.
- Following all health and safety regulations, including food handling and sanitation standards.
- Maintaining cleanliness and organization in the dining area.

Requirements:

- Proven work experience as a waiter/waitress or similar role.
- Excellent customer service skills and a friendly demeanor.
- Ability to work efficiently in a fast-paced environment.
- Strong communication and interpersonal skills.
- Basic math skills for processing payments.
- Knowledge of food and beverage items.
- Ability to work flexible hours, including evenings, weekends, and holidays.
- Physical stamina to stand and walk for extended periods.

- High school diploma or equivalent.

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